

Beware of Scammers!



The following information is from the **Federal Trade Commission**

► Robocalls

Be aware of scammers using robocalls to illegally obtain personal information such as bank account information, gift card PIN codes, or social security numbers.

Current scams include the following:

- Social Security Administration scam
- Fake tests for Medicare recipients
- Small business listing scam

► Online Shop Scam

Online sellers claim they have in-demand products, like, cleaning, household, health and medical supplies. You place an order, but you never get your shipment.

What to do: Check out the seller by searching online for the person or company, phone number and email address, plus words like "review," "complaint" or "scam." If everything checks out, pay by credit card and keep a record of your transaction. If you're concerned about the pricing of products in your area, contact your state consumer protection officials. For a list of state Attorneys General, **visit naag.org**.

► Fake Charities

Be careful! Some emails look legit, but never click on anything until you do your research. Look up the charity and any ratings/reports. Never pay by gift card or wire transfer. The following companies can help you research charities:

- BBB Wise Giving Alliance
- Charity Navigator
- Charity Watch
- GuideStar

► Important Email Red Flags

- Don't know the sender or aren't expecting the email
- Email creates a sense of urgency
- Email presents negative consequences for inaction or wrong action
- Email wants you to click a link or provide information
- Is there bad grammar, spelling or odd phrasing
- Email address is made to look legitimate by changing a letter or adding a "-"



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